



Scientific and Technical Information

Hungarian journal of library and information science

Vol. 58 • 2011/03

Summaries

MENDER, I.: The Library of Foreign Literature (OIK) – Library of the Year in 2010 87

OIK, the winner of the Library of the Year prize in 2010, excels in its collection (its composition by subjects, languages and document types) and in its staff (regarding their age, qualification, professional knowledge and language competences), as well as in its efforts to make OIK a well-known and favourite cultural scene in Budapest – in addition of course to providing reliable professional services in the widest sense. The article presents for the library profession in detail the offerings of OIK as the institution decorated with the Library of the Year in 2010 prize.

ESZENYINÉ BORBÉLY, M.: Measuring user satisfaction and the quality in use of software products based on the recommendations of the ISO/IEC 9126-4 standard101

The standard ISO/IEC 9126-4 provides unanimous definitions and metrics for measuring the quality in use of software products, independent of the area of their application. It would be of great importance for the library field if the effectiveness, completeness and efficiency of information searching could be clearly defined and these attributes be measured properly. The article presents, in addition to the use of metrics from this standard, the findings of a survey that indicate which factors have the greatest impact on user satisfaction during computerised information searching in libraries.

